

Cyber Claims and our Breach Response Service



We provide advisory and claims services to insurers and their insureds following all types of cyber events including Distributed Denial of Service (DDOS), Malware, Ransomware and Phishing attacks.

We advise on both first and third party claims, including loss or damage to digital assets, business interruption, cyber extortion and crime, reputational damage, theft of money or digital assets, security and privacy breaches, customer notification expenses and loss of third party data. We also advise on recovery and tracing actions where monies are stolen including injunctive action for speedy identification and freezing of relevant assets.

We provide advisory services to insurers on the development of policy wordings, new products and extensions to existing policies. We can assist with the drafting and interpretation of policy wordings and coverage issues.

We are involved in key industry/Government bodies such as the Cyber-Security Information Sharing Partnership, a body which facilitates the exchange of cyber threat and vulnerability information in order to increase overall situational awareness of the cyber threat and therefore reduce the impact on UK business enabling us to share our know-how across the market and to our clients.

Cyber Breach Response Service

An effective response to a cyber incident requires a coordinated and multidisciplinary approach. Our response team are available 24 hours a day and ready to respond immediately in the event of a data breach or Cyber-attack.

Our response team includes our third party Partners providing external technical/IT expertise, PR advice and credit monitoring.

From the moment an emergency call is made, we will co-ordinate the necessary response in conjunction with our third party experts in order to rapidly:

- **Assess** and contain the threat
- **Advise** on the legal implications of the data breach, third party liability etc.
- **Mitigate** reputational damage
- **Advise** on any statutory or contractual notification obligations of the breach to the authorities and clients/customers
- **Resolve** liability claims and potential future risks

24 Hour Response

To assist insurers and their insureds we offer a 24 hour service for cyber matters with a senior member of staff available to give immediate assistance. The important numbers are:



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