

# ACE PRESENTATION

## Post Merger Integration

### Realising the Corporate Objectives

#### 27<sup>th</sup> January 2016

Presented by  
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**Dr Nelson Ogunshakin OBE**

# Agenda

1. Welcome and Introduction
2. Background
3. Programme
  - ✓ 3.1 Growth strategy & Buying - 18 November 2015
  - ✓ 3.2 Selling the business – 9 December 2015
  - 3.3 **Post Merger Integration (PMI) – 27 January 2016**
4. Benefits
  - Strategic
  - Financial
  - Legal
5. Closing Remarks

# Post Merger Integration (PMI)

Presented by

- Dr Nelson Ogunshakin OBE, Chief Executive, ACE
- Dan Nixon, Partner, Head of Transaction Support, WK Corporate Finance
- James Hutchinson, Partner, Beale & Company Solicitors
- Dwight Patten, Group Legal & Compliance Director, ACE

# Corporate Responding to Market Drivers – Key points for Effective Post Merger Integration

- ❖ **Good Post Merger Integrations realize both the financial and strategic goals: success is a choice, not a matter of luck**
- ❖ **Transaction Completion:** Regulatory process, Agreements etc
- ❖ **Change Management:** champion to own and drive the agenda
- ❖ **Communication:** Stakeholders engagements throughout the process
  - Internal - Corporate, Management and operating staff existing and new staff
  - External - Clients, suppliers, stakeholders, regulators and influencers
- ❖ **Convert Synergy:** Operational structure, management system, financial process, compliance and governance, client relationship etc.
- ❖ **Create Culture** – vision, objectives, shared values and company norm
- ❖ **Value Proposition:** Deliver shareholders' or stakeholders' expectations

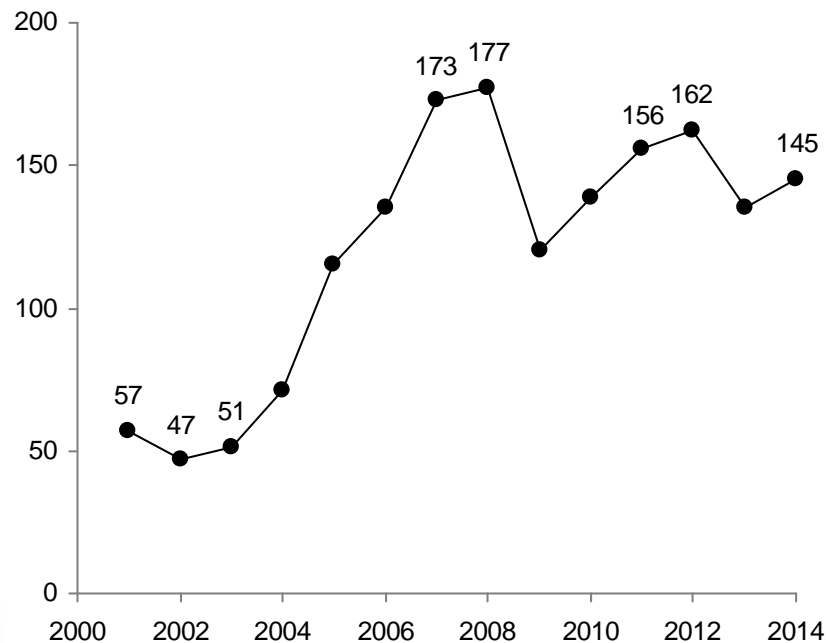
# Corporate Responding to Market Drivers – Post Merger Integration

## Five Key messages on PMI

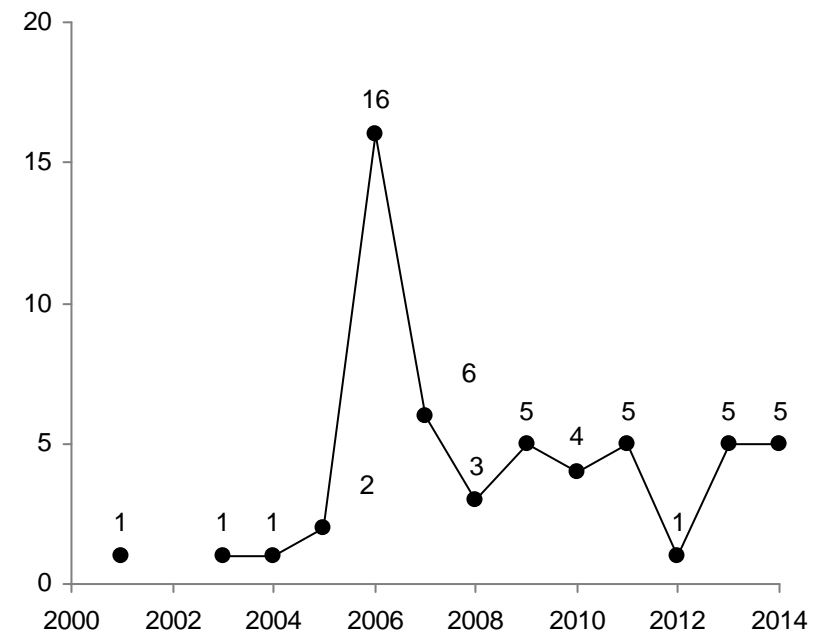
- ❖ The industry is consolidating: growth is an imperative and PMI is critical
- ❖ Top performers in the industry combine organic and inorganic growth: you need to master both
- ❖ Good deals have both a strategic and financial rationale: apply both lenses in planning and execution of the PMI
- ❖ Good Post Merger Integrations realize both the financial and strategic goals: success is a choice, not a matter of luck
- ❖ High growth companies will be hard to beat: the gap with Tier 2 companies will only increase

# 1. The industry is consolidating: growth is an imperative

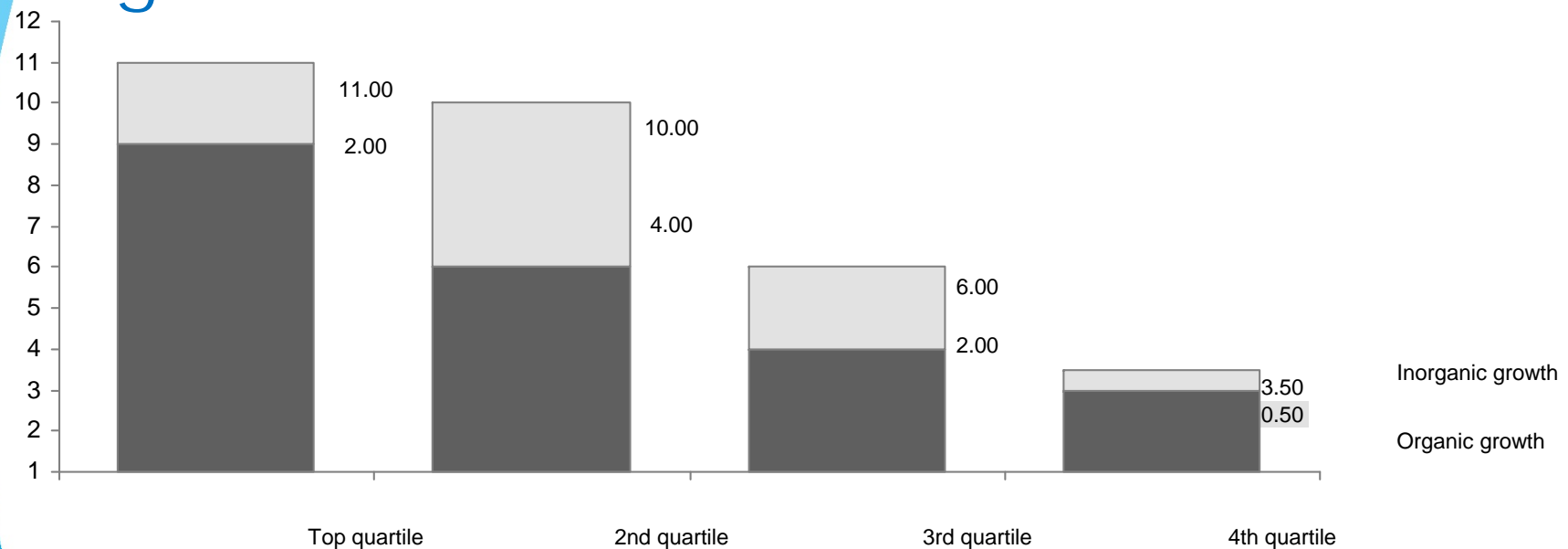
No. of Deals



No. of Deals > \$1B



## 2. Top performers in the industry combine organic and inorganic growth

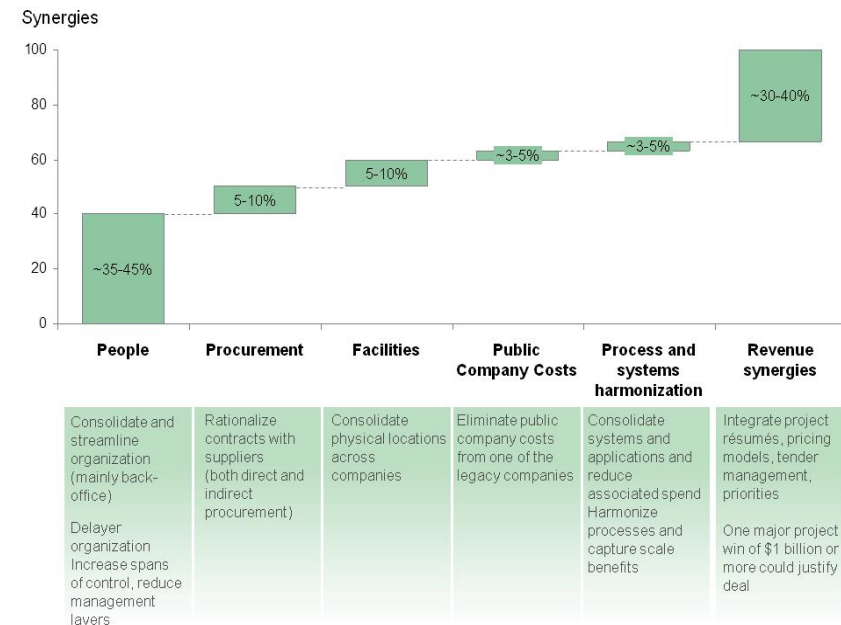


### 3. Good deals have both a strategic and financial rationale: apply both lenses

**Strategic lens: How will this deal strengthen my competitive advantage?**

- Strengthening a leadership position in a certain market segment
- Creating access to a new market segment
- Strengthening a specific expertise domain
- Strengthening a certain capability
- Etc

**Financial lens: How will this deal create value?**



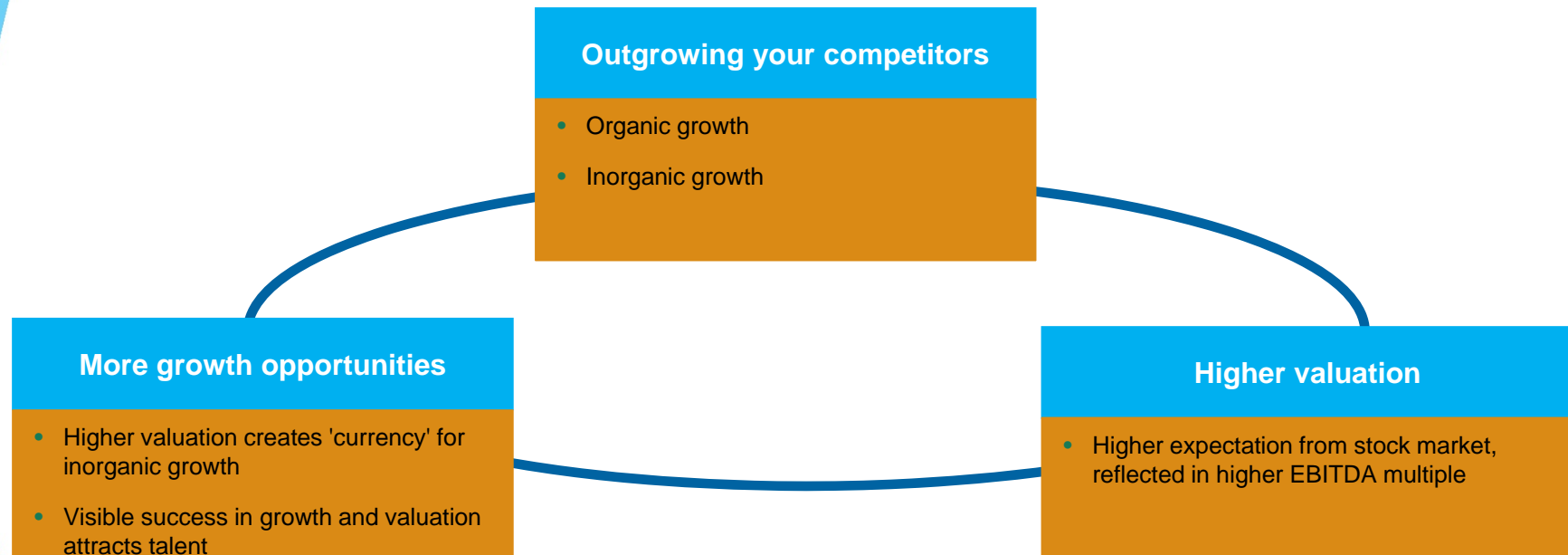
## 4. Good Post Merger Integrations realize the goals: success is a choice (I/II)

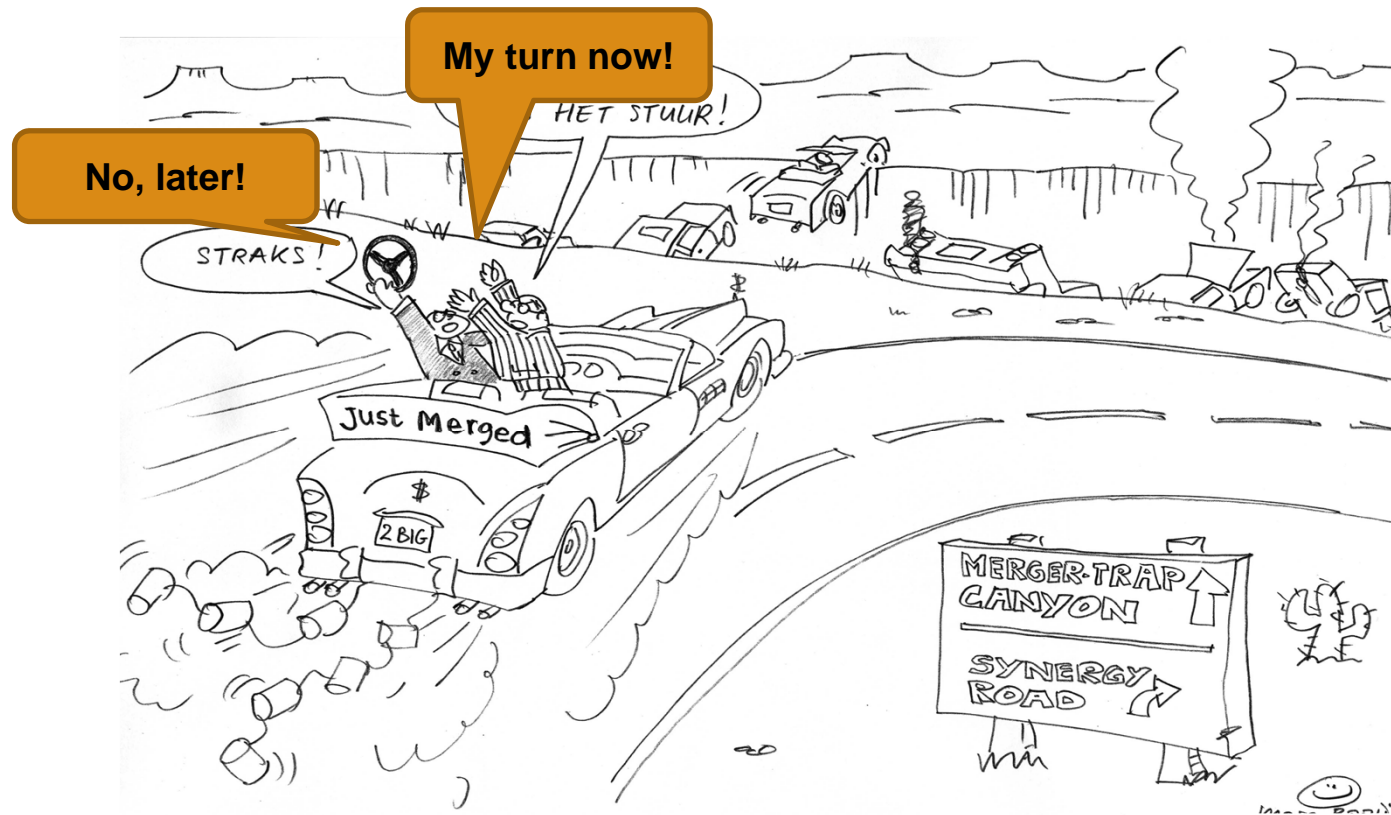
- 1 Summarize strategy, governance and organization in an integral charcoal sketch as soon as possible
  - This creates a *shared, deep understanding* of both businesses
- 2 Retain customers; they expect 'business as usual'
  - Monitor client *retention* and satisfaction continuously, communicate with clients frequently
- Select, retain and develop the best people
- 3
  - Focus on a *select group of key people* in both organizations
- Set explicit merger targets and manage these
- 4
  - Maximize *cost synergies* but plan for *revenue synergies* as well. Revisit these targets continually throughout the PMI
- Set-up separate merger program
- 5
  - with clear *phasing, deliverables and short timelines*

## 4. Good Post Merger Integrations realize the goals: success is a choice (II/II)

- 6 Manage merger as a separate program, but close to the line
  - With a *clear project structure*, mirroring future line organization
- 7 'Activist PMO' is key in a merger
  - Creating overview, *driving progress*, seeking feedback and preparing decision making
- 8
  - Deploy enough resources for integration
  - especially in *Finance and HR*
- 9
  - Define explicit communications program
  - Use all instruments and *communicate about the process* when content is insecure
- 10
  - Manage culture and human side of change as integral part of overall PMI program
  - with *same attention and rigor* as e.g. financial and hierarchical integration

## 5. High growth companies will be hard to beat: the gap will only increase





## Summary: Five key messages

1. The industry is consolidating: growth is an imperative
2. Top performers in the industry combine organic and inorganic growth: you need to master both
3. Good deals have both a strategic and financial rationale: apply both lenses
4. Good Post Merger Integrations realize both the financial and strategic goals: success is a choice, not a matter of luck
5. High growth companies will be hard to beat: the gap with Tier 2 companies will only increase

# Thank You

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# Post Merger Integration

Presented by: Dan Nixon

**WK** CORPORATE  
FINANCE •

CORPORATE FINANCE ADVISERS

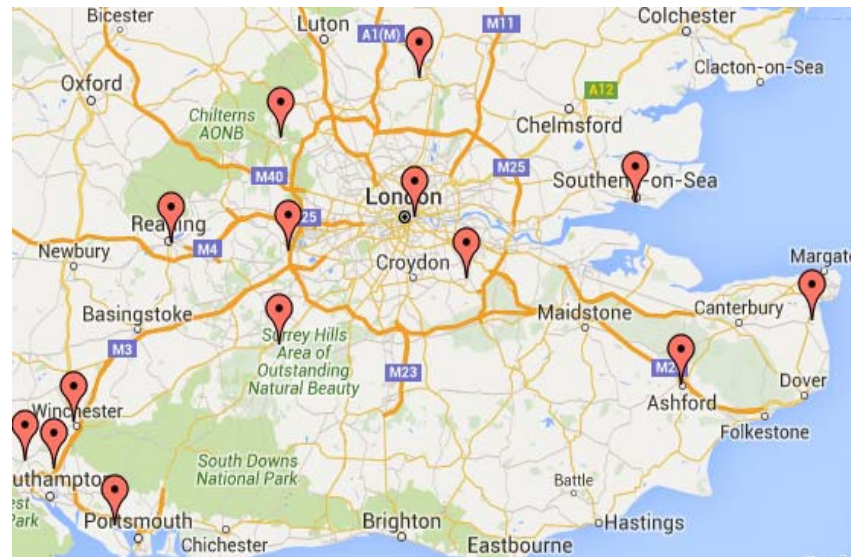
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# Introduction to WK Corporate Finance

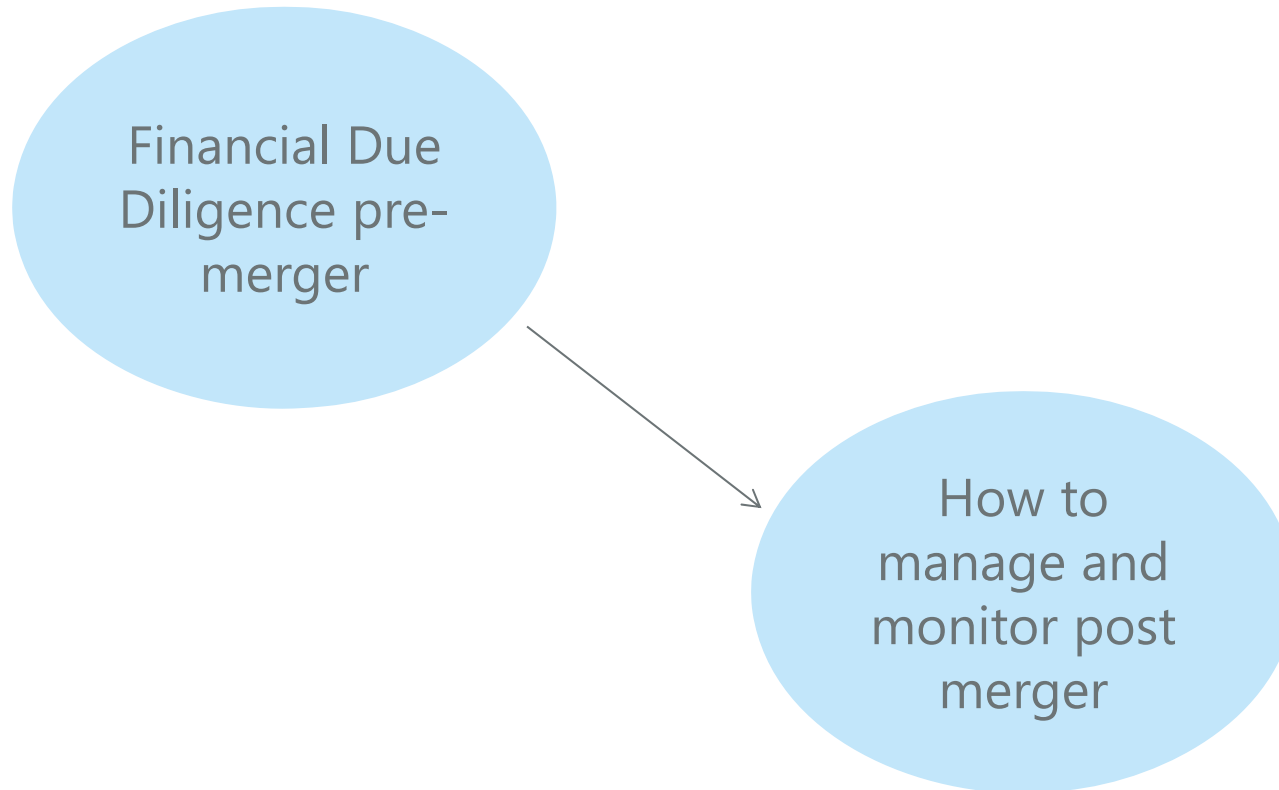


About us

Locations



## Post Merger Integration



- Merger or Acquisition?
  - ✓ Merger definition
  - ✓ Acquisition definition
  - ✓ Perception – merger *good*, acquisition *bad*
  - ✓ So which is it?
  - ✓ Reality – mergers are uncommon & acquisitions can be viewed in a negative light → result in the two terms becoming increasingly used together

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## Financial Due Diligence Pre-Merger



- Transaction Related Items
  - ✓ Funding structure & working capital
  - ✓ Deal structure i.e. shares or assets
  - ✓ Synergies
  - ✓ Incentivising the vendors
  
- Reporting Requirements
  - ✓ Financial reporting system
  - ✓ Year end
  - ✓ VAT group

- Accounting treatment
  - ✓ New UK GAAP
  - ✓ Business Combinations – FRS 102, Section 19
  - ✓ The Purchase Method
    - ❖ Identifying the acquirer
    - ❖ Measuring the cost of the business combination
    - ❖ Allocating the cost of the business combination
  - ✓ But what about merger accounting?
  - ✓ Goodwill – what's the difference?

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## Manage and Monitor Post Merger



- Transaction Related
  - ✓ Synergies
  - ✓ Earnout period
- 'Admin'
  - ✓ 100 day plan

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## Contact details



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# Beale & Company

London | Bristol | Dublin | Dubai

## Post merger integration

James Hutchinson, Partner

27 January 2016

## Introduction

- + Points of friction
- + Mitigating risk
- + Post merger legal tasks



## Points of friction

- + Three main points of friction
  - Information technology
  - Financial management
  - Employee terms/buy-in
  
- + IT
  - Conflicting business needs:
    - Combined business wants to cross sell services
    - IT team will usually take a longer term view
  - Both goals critical



## Points of friction - continued

### + Financial management

- Differences in calculation of financial KPIs e.g. work in progress, collection of bad debts
- Resolve prior to completion in the acquisition document

### + Employee terms/buy-in

- Fear of change natural
- Open communication
- Resolve as soon as possible



## Case study

- + Parabis Law LLP went into administration in November 2015
- + People business, with similar issues to a consulting engineer
- + 2,500 unsecured creditors expected to lose almost £50m
- + Administrators' report cites:
  - *"A significant volume of mergers and acquisitions"*
  - *"[Parabis] failed to fully integrate its business acquisitions, with separate case management and accounting systems in use across the business. Multiple systems created inefficiency and increased costs."*



## Mitigating risk

- + Deal structure
  - Involvement of sellers post merger
  - Restrictions on the sellers
  - Agree pre-merger how claims will be resolved
  - Alternatives to claims e.g. set-off and warranty and indemnity insurance
- + Due diligence as an integration tool
- + Post merger audit



## Post merger legal tasks

- + Completion not conclusion of legal tasks
- + Administrative tasks e.g. filings at Companies House, payment of stamp duty
- + Review of group structure
- + Changes to employee terms and conditions

## Contact details

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# Closing Remarks

# Webinar Series Programme

18 November 2015

Growth Strategy & Buying

9 December 2015

Selling the business

27 January 2016

Post Merger Integration (PMI)

# Corporate Responding to Market Drivers



## - Strategic Growth Options - M&A Execution Process

- ✓ Internal capability analysis – gap analysis is critical
- ✓ Strategic objectives – clear focus on needs / wants
- ✓ Identification of targets – Region, country, sector or clients
- ✓ Due Diligence process – critical to establish strategic fits
- ✓ Valuation of Enterprise – market value plus synergy
- ✓ Deal negotiation – avoid auction bidding if possible
- ✓ Transaction Management – very expensive but critical
- ✓ Stakeholders engagement – staff and clients expectations
- ✓ Post Merger Integration (PMI)\* - convert synergy / savings

# Conclusion



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